

This quick guide will provide you with the information to access **Amerant TreasuryConnectSM**. For your initial registration, you will be required to use your computer and a mobile device simultaneously. We have sent two separate emails with your Sign In credentials to the email you provided at enrollment.

Getting Ready

Download the RSA Secure ID App


Visit your mobile App store and download the **RSA Secure ID App**

Google Play Store:



App Store:

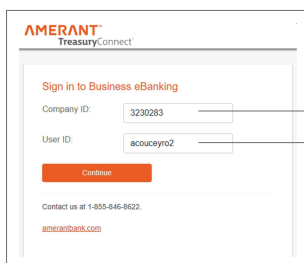


Please be aware that the icon on your device may change to  after download or update.

STEP 1

Access Amerant TreasuryConnectSM

Visit <https://secure.amerantbank.com>

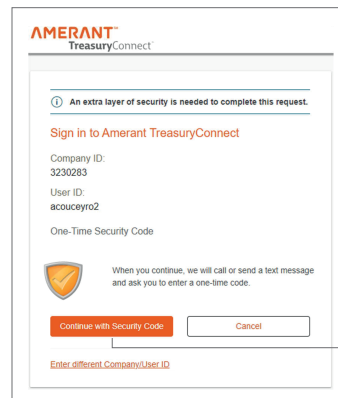


1.a Enter **Company ID**

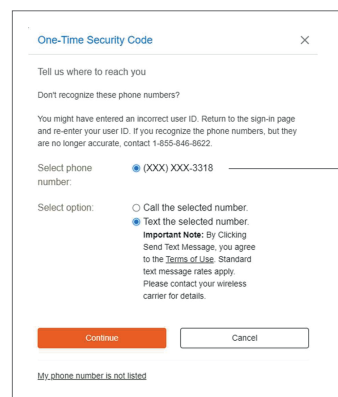
1.b Enter **User ID**

STEP 2

Request a security code



2.a Click on **'Continue with Security Code'**.



2.b Choose a phone number and method of receiving the **One-Time Security Code**.

One-Time Security Code

Enter the security code

A text message with a one-time security code has been sent to (xxx) xxx-3318.

Note: Text messages can take a few minutes to be received.

One-time security code:

Submit **Cancel**

[I didn't receive a text message](#)

I If choosing **text**, enter the code sent by SMS on **Amerant TreasuryConnectSM**.

One-Time Security Code

Please wait for your phone call. We are now calling (xxx) xxx-3318. During the call, you will be asked to enter the one-time security code displayed below.

Once you complete the phone call, click Phone Call Completed.

One-time security code: **17333**

Phone Call Completed **Cancel**

[I didn't receive a phone call](#)

II If choosing **call**, enter the one-time security code on **Amerant TreasuryConnectSM** into your phone.

Sign in to Business eBanking

Please enter your password and click Continue.

Company ID:
3230283

User ID:
accukeyno2

Password:

Continue **Cancel**

2.c Enter your **temporary password** we sent to the email you provided at enrollment.

STEP 3

Set Up RSA Secure ID App

Set Up Software Token Sign On

Device OS:

Continue **Cancel**

Android(OS 4.1 or higher)
Apple(OS 8 or higher)

3.a Select the type of device you downloaded the **RSA Secure ID App** to. **Don't scan the QR code yet.**

1:39

SecurID

Welcome to SecurID.

SecurID helps you quickly and easily access your organization's protected resources.

Get started

[Need help?](#)

3.b Access the **RSA Secure ID App** on your mobile device and click on **'Get Started'**.

1:38

Add Credential

Or

Registration Code or URL

Email Address

Organization ID

Submit

3.c Once you click **'Get Started'** the camera on your phone will open. Point the camera at the **QR Code**.

Set Up Software Token Sign On

Scan the QR code

Continue **Cancel**

Success

Your SecurID OTP credential has been added.

OK

3.d A **'Success'** message will appear. Click **'Ok'**.

CONGRATULATIONS!

You have successfully registered your Mobile Device.

STEP 4

Create a PIN

AMERANT[®]
TreasuryConnect

✓ Your token device has been successfully validated.

Set Up Secure Token Sign On

Create your PIN:

PIN:

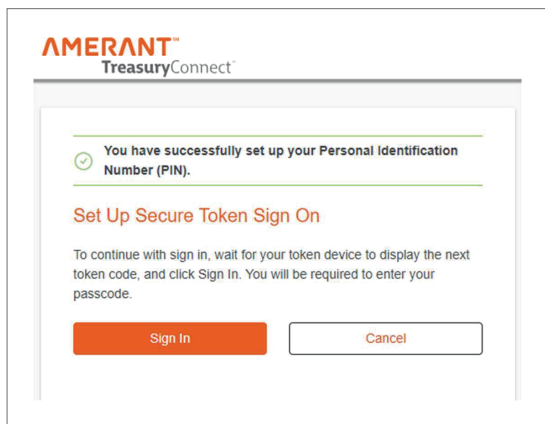
Your PIN:
→ Must be 8 alphanumeric characters long.
→ PINs are not case sensitive.
→ Cannot include special characters.

Confirm PIN:

Submit **Cancel**

4.a Create a new **8-digit PIN** following the requirements detailed on **Amerant TreasuryConnectSM**.

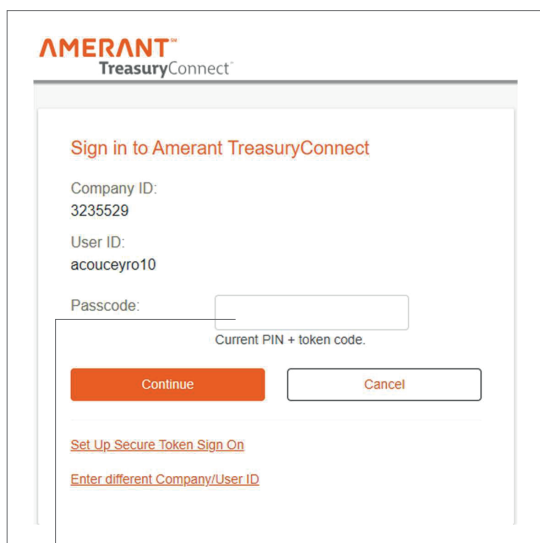
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- 4.b After configuring your **PIN**, you should get this successful message.

STEP 5

Sign In



- 5 Enter your **8-digit PIN** followed by the 8-digit code on the **RSA Secure ID App**.

You have completed your registration to **Amerant TreasuryConnectSM**.

Important Information:

- 1 Each login will ask for the passcode: PIN + Token code instead of a password.
- 2 For approval of any payments (outgoing), the system will ask for a passcode: PIN + Token code.

Troubleshooting:

- 1 The application will not open for jail-broke phones. (Phones where the security protocols are broken to add to another carrier).
- 2 The latest IOS version is required.
- 3 Make sure you are connected to Wi-Fi.
- 4 If you are connected to Wi-Fi and are still having trouble, turn off Wi-Fi and use cell data.



For Assistance

Please contact our Online and Mobile Banking support Call Center:

Toll free: 1-866-806-8125
 Toll free from Venezuela:
 0-800-100-5469 Local: 305-629-1260
 Hours: Monday – Friday: 7:00 am – 8:00 pm, EST
 Saturday: 8:00 am – 5:00 pm, EST



amerantbank.com

